



**It's so
Easy to use**

Go to fahw.com or
call **800.992.3400**
any time a covered
item fails, 24/7.

****NEW SERVICES****

-RE-KEY INCLUDED

**-PRE-SEASON
HVAC TUNE UP
\$25 additional**

Buyer's coverage for 1 year,
seller's listing coverage
maximum 180 days.
Seller's optional coverage
is available when basic
buyer's/seller's coverage
is selected.

\$100 Service Call Fee

Basic Plan

Property Type - under 5,000 sq. ft.		Buyer's/Seller's Coverage	
Single-Family Home		\$445 \$365	
Systems and Appliances		Buyer	Seller
SYSTEMS	Heating	•	(optional)
	Ductwork	•	(optional)
	Central Air Conditioning	•	(optional)
	Electrical System	•	•
	Garage Door Openers	•	•
	Attic, Ceiling and Exhaust Fans	•	•
	Central Vacuum System	•	•
PLUMBING	Plumbing System <i>includes polybutylene piping</i>	•	•
	Plumbing Stoppages	•	•
	Toilet Tanks and Bowls	•	•
	Water Heater	•	•
	Circulating Pump	•	•
	Sump Pump	•	•
APPLIANCES	Pressure Regulators	•	•
	Built-In Microwave	•	•
	Dishwasher	•	•
	Oven/Range/Cooktop	•	•
	Garbage Disposal	•	•
OPTIONS	Instant Hot Water Dispenser	•	•
	Trash Compactor	•	•
	Heating, Central Air Conditioning and Ductwork	(included)	\$70
	Kitchen Refrigerator	\$50	N/A
	Clothes Washer and Dryer	\$85	N/A
	First Class Upgrade (See page 6)	\$99	
	Additional Refrigeration (up to 4 units)	\$50	N/A
	Pool and/or Spa Equipment	\$200	N/A
Septic Tank Pumping/System	\$75	N/A	
Well Pump	\$85	N/A	

1. What is a home warranty?

A home warranty is typically a one-year service contract designed to protect the family budget from unexpected, costly repairs on home systems and appliances.

2. What is a service call fee?

This is the fee paid to the service technician at the time of the appointment.

3. Is it safe to assume there are no costs other than the service fee when a covered item breaks down?

Unfortunately, no. A home warranty covers only items listed as covered and excludes all others. For instance, costs could arise for the homeowner from modifications or code upgrades when a system or appliance is replaced.

4. Who do I contact when covered items fail?

Any time a covered item fails, contact First American at fahw.com or call 800.992.3400 to request service. It is important that First American is contacted first, we do not reimburse for services performed without approval.

5. How is it determined if a failure is covered or not?

In general, coverage is limited to failures caused by normal wear and tear and limited to the terms of the contract. For example, cosmetic defects are not covered.



For more information:

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